

**Jangipur College**

**Murshidabad**

**National Assessment and Accreditation Council (NAAC)**

**Student Satisfaction Survey**

**Key Indicator - 2.7.1**

**Under Criterion II of Teaching – Learning and Evaluation**

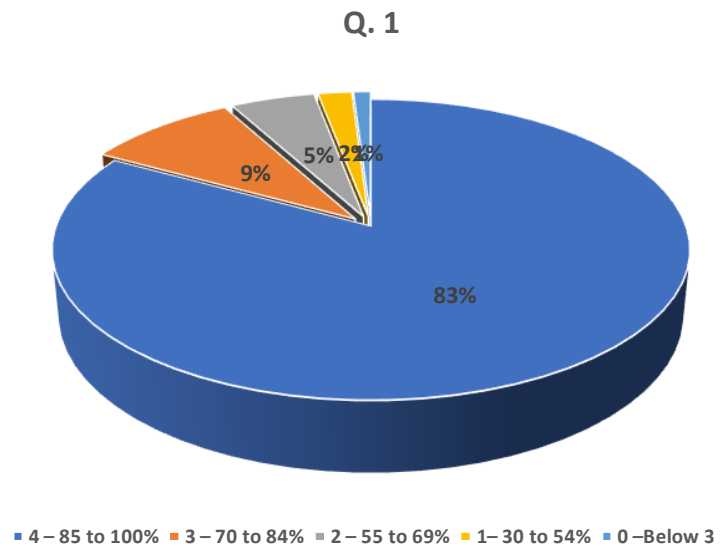
**2018-19**

## Criterion II – Teaching–Learning and Evaluation Student Satisfaction Survey on Teaching Learning Process

Following are questions and its analysis in pie chart form for offline student satisfaction survey regarding teaching learning process.

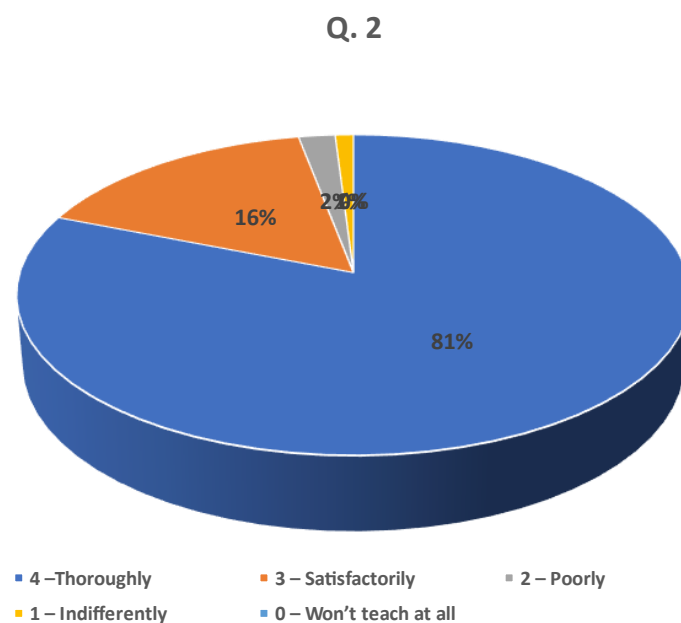
### 1. How much of the syllabus was covered in the class?

Question No. 1	
Options	No. of students responds
4 – 85 to 100%	476
3 – 70 to 84%	52
2 – 55 to 69%	29
1– 30 to 54%	11
0 –Below 30%	6



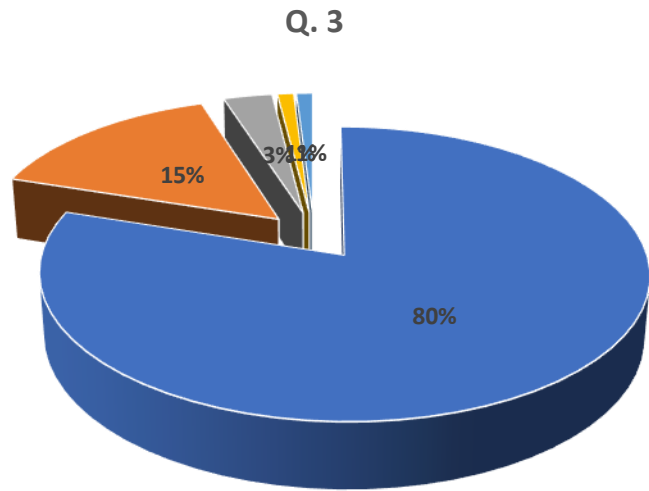
### 2. How well did the teachers prepare for the classes?

Question No. 2	
Options	No. of students responds
4 –Thoroughly	465
3 – Satisfactorily	92
2 – Poorly	11
1 – Indifferently	6
0 – Won't teach at all	0



**3. How well were the teachers able to communicate?**

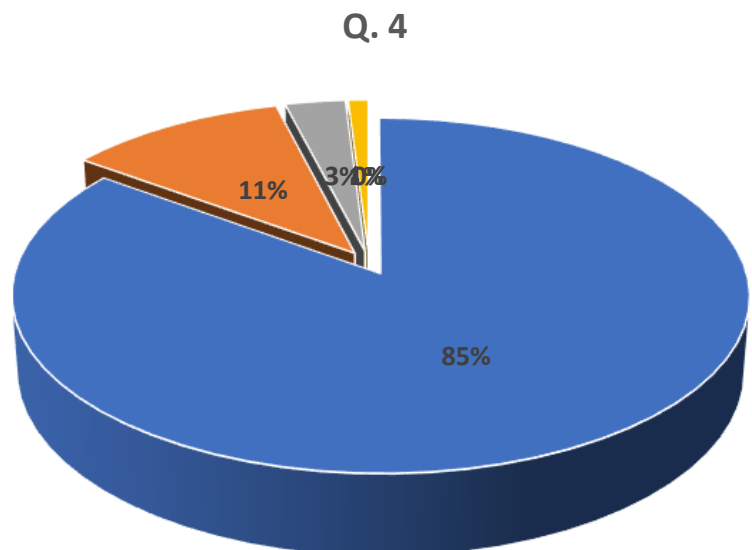
Question No. 3	
Options	No. of students responds
4 – Always effective	459
3 – Sometimes effective	86
2 – Just satisfactorily	17
1– Generally ineffective	6
0– Very poor communication	6



- 4 – Always effective
- 3 – Sometimes effective
- 2 – Just satisfactorily
- 1 – Generally ineffective
- 0 – Very poor communication

**4. The teacher’s approach to teaching can best be described as**

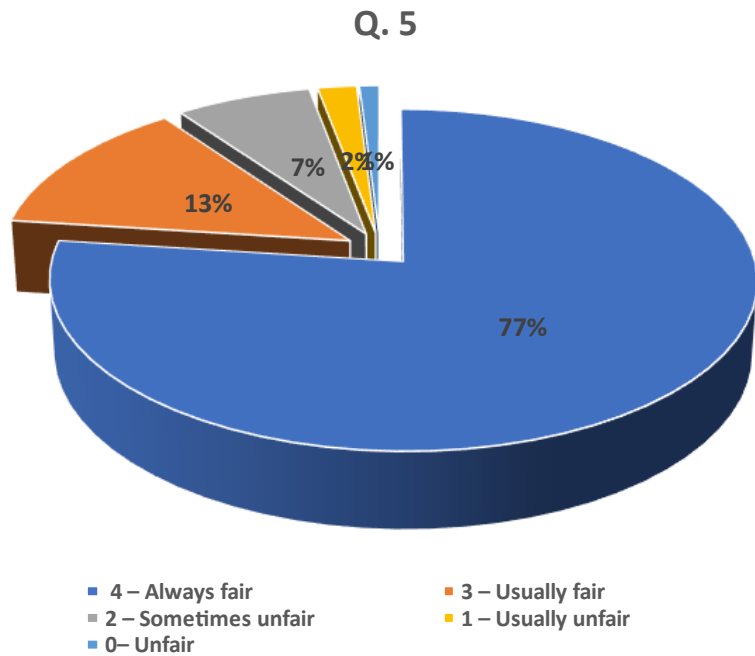
Question No. 4	
Options	No. of students responds
4– Excellent	488
3 – Very good	63
2 – Good	17
1 – Fair	6
0– Poor	0



- 4– Excellent
- 3 – Very good
- 2 – Good
- 1 – Fair
- 0– Poor

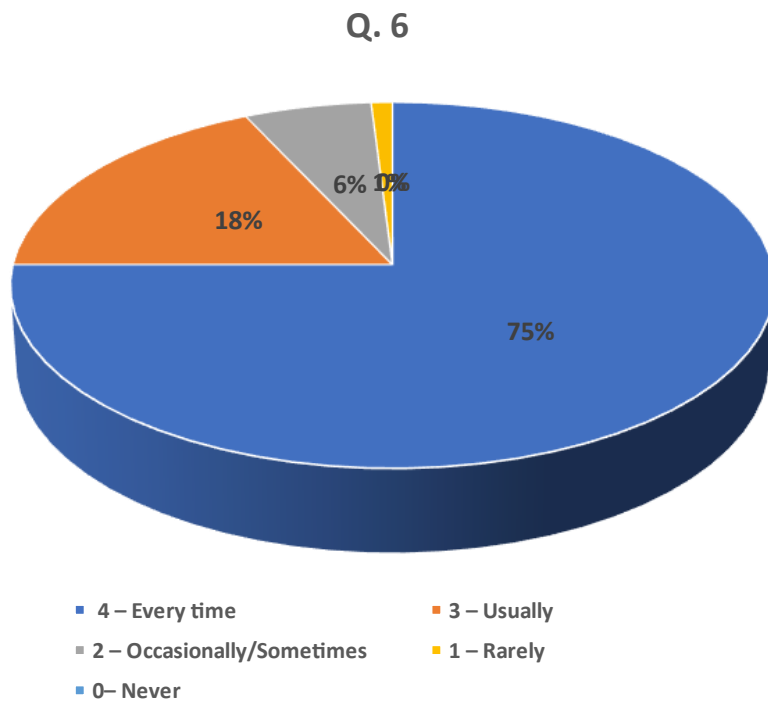
**5. Fairness of the internal evaluation process by the teachers.**

Question No. 5	
Options	No. of students responds
4 – Always fair	442
3 – Usually fair	75
2 – Sometimes unfair	40
1 – Usually unfair	11
0– Unfair	6



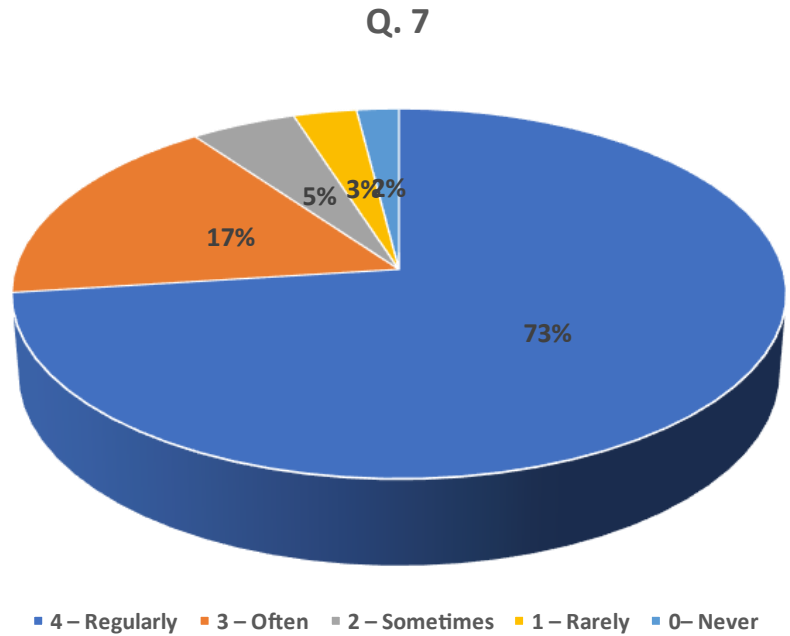
**6. Was your performance in assignments discussed with you?**

Question No. 6	
Options	No. of students responds
4 – Every time	431
3 – Usually	103
2 – Occasionally/Sometimes	34
1 – Rarely	6
0– Never	0



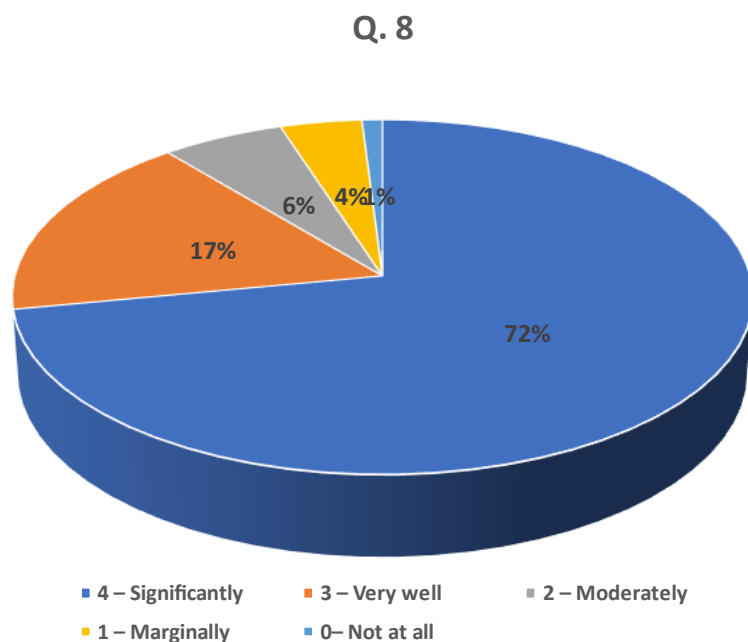
**7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.**

Question No. 7	
Options	No. of students responds
4 – Regularly	419
3 – Often	98
2 – Sometimes	29
1 – Rarely	17
0– Never	11



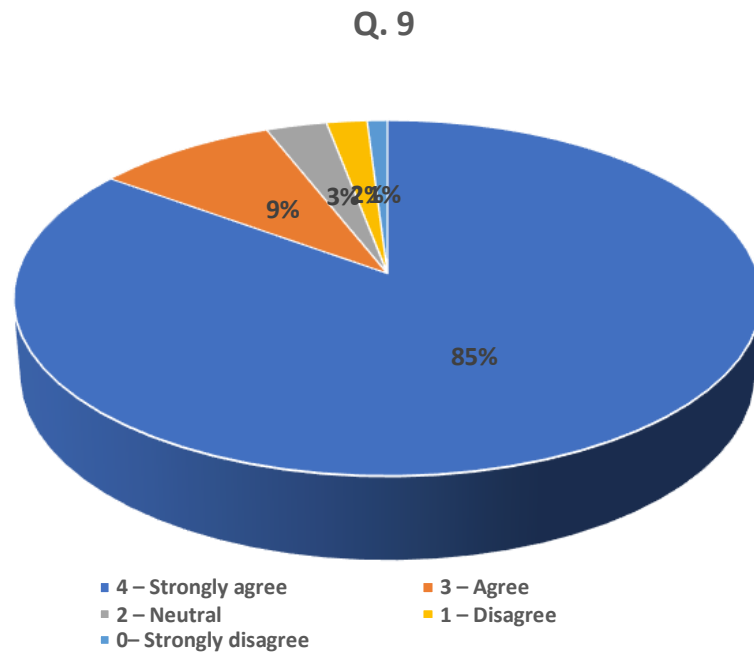
**8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.**

Question No. 8	
Options	No. of students responds
4 – Significantly	413
3 – Very well	98
2 – Moderately	34
1 – Marginally	23
0– Not at all	6



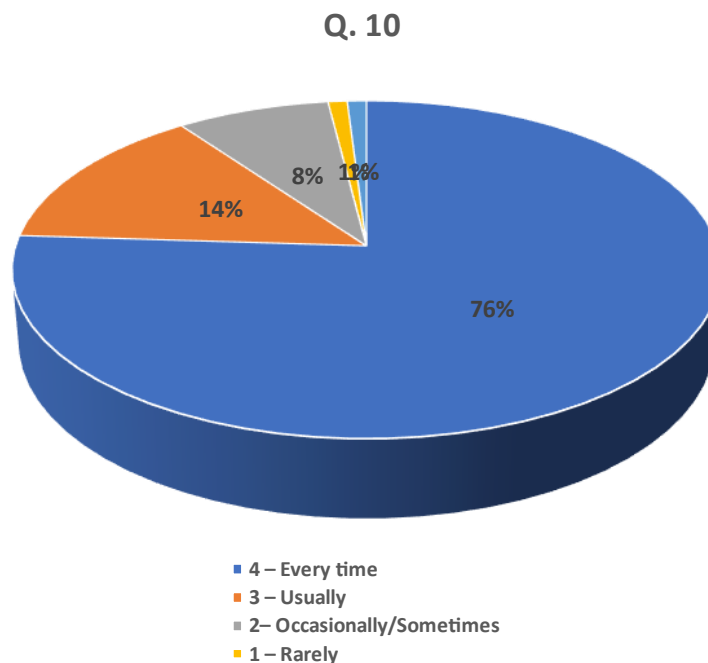
**9. The institution provides multiple opportunities to learn and grow.**

Question No. 9	
Options	No. of students responds
4 – Strongly agree	488
3 – Agree	52
2 – Neutral	17
1 – Disagree	11
0– Strongly disagree	6



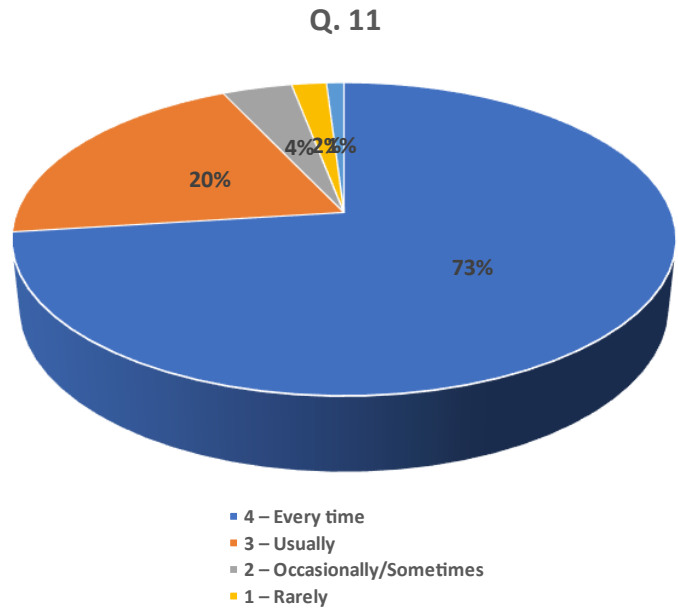
**10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.**

Question No. 10	
Options	No. of students responds
4 – Every time	436
3 – Usually	80
2 – Occasionally / Sometimes	46
1 – Rarely	6
0 – Never	6



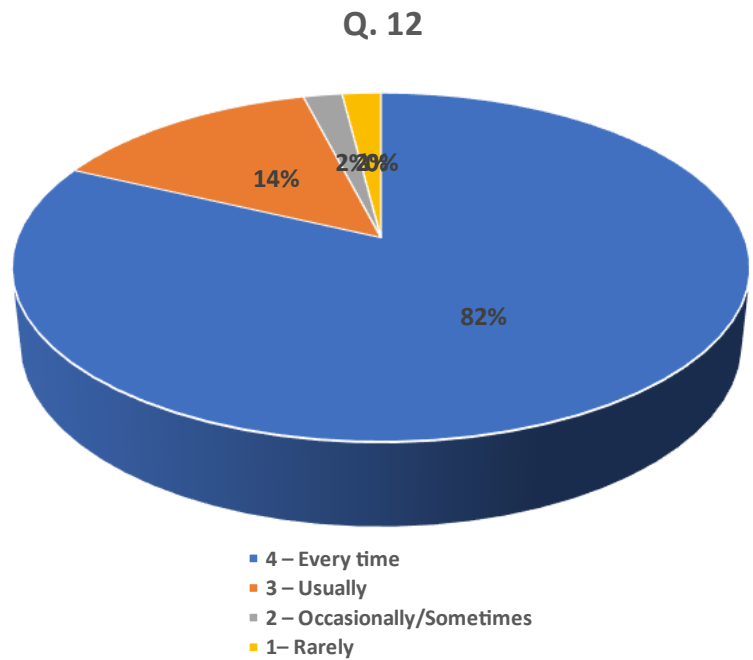
**11. Your mentor does a necessary follow-up with an assigned task to you.**

Question No. 11	
Options	No. of students responds
4 – Every time	419
3 – Usually	115
2 – Occasionally/Sometimes	23
1 – Rarely	11
0 – I don't have a mentor	6



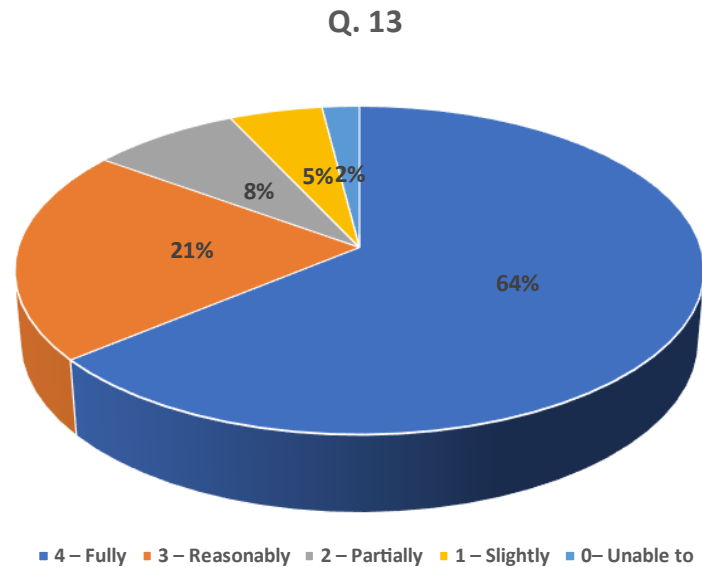
**12. The teachers illustrate the concepts through examples and applications.**

Question No. 12	
Options	No. of students responds
4 – Every time	471
3 – Usually	80
2 – Occasionally/Sometimes	11
1 – Rarely	10
0 – Never	2



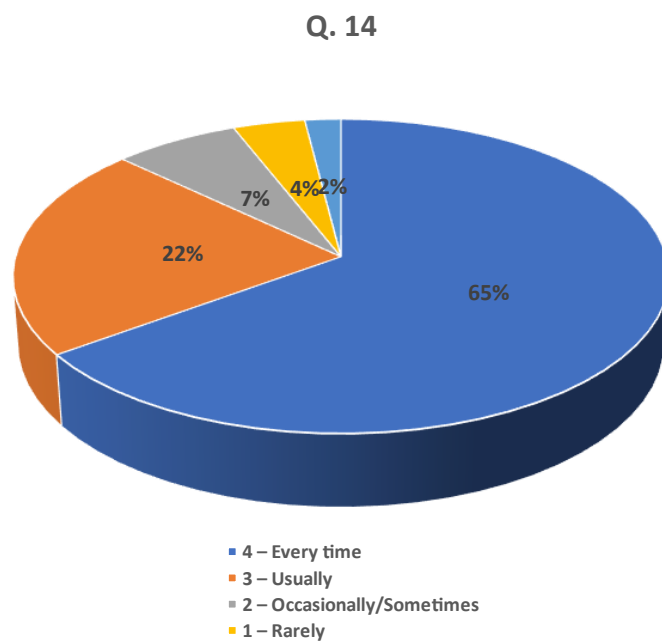
**13. The teachers identify your strengths and encourage you with providing right level of challenges.**

Question No. 13	
Options	No. of students responds
4 – Fully	367
3 – Reasonably	121
2 – Partially	46
1 – Slightly	29
0– Unable to	11



**14. Teachers are able to identify your weaknesses and help you to overcome them.**

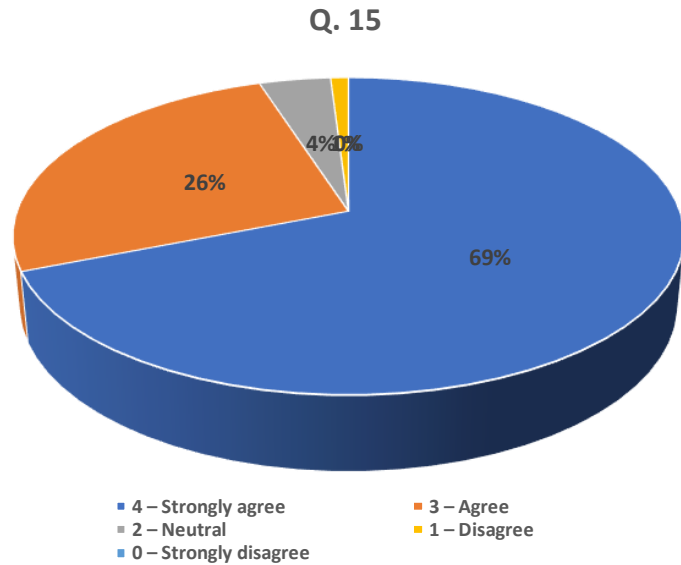
Question No. 14	
Options	No. of students responds
4 – Every time	373
3 – Usually	126
2 – Occasionally/Sometimes	40
1 – Rarely	21
– Never	14





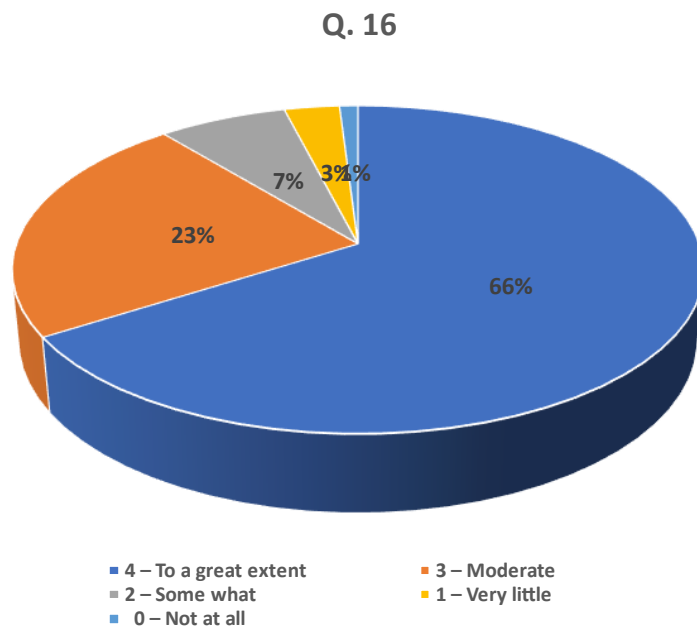
**15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.**

Question No. 15	
Options	No. of students responds
4 – Strongly agree	396
3 – Agree	149
2 – Neutral	23
1 – Disagree	4
0 – Strongly disagree	2



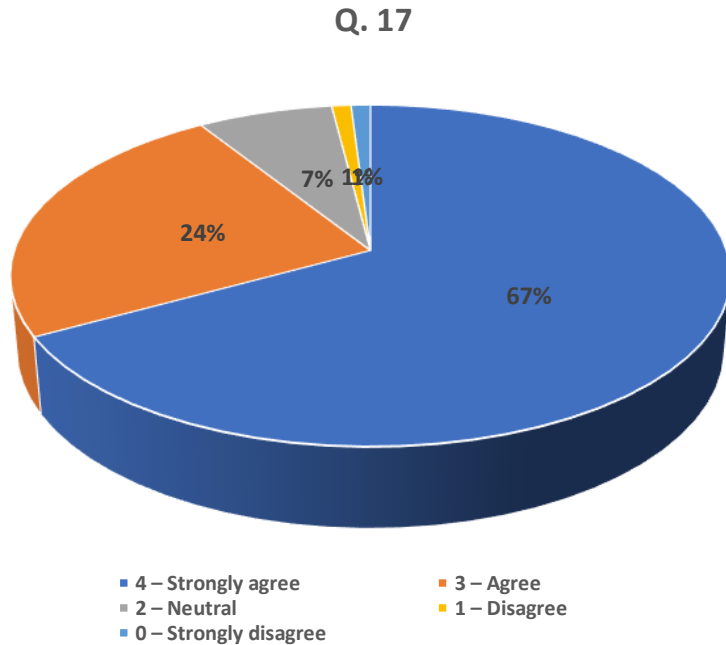
**16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem-solving methodologies for enhancing learning experiences.**

Question No. 16	
Options	No. of students responds
4 – To a great extent	379
3 – Moderate	132
2 – Some what	40
1 – Very little	17
0 – Not at all	6



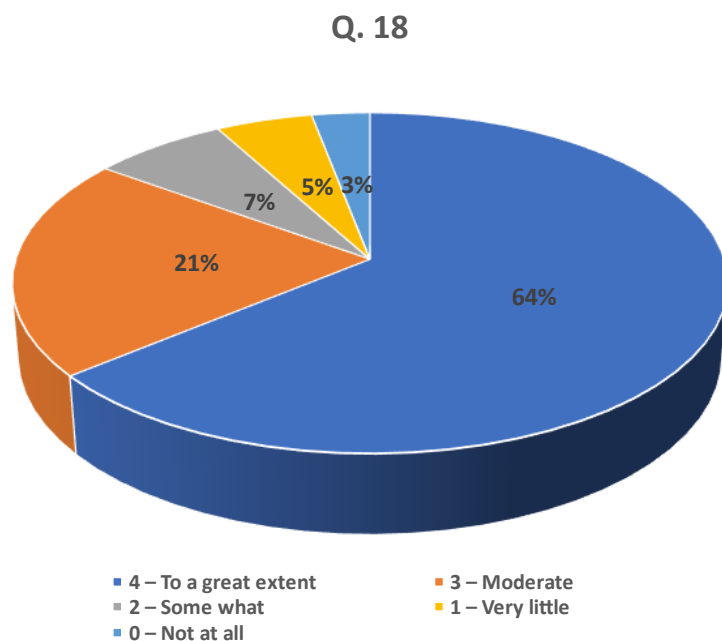
**17. Teachers encourage you to participate in extracurricular activities.**

Question No. 17	
Options	No. of students responds
4 – Strongly agree	386
3 – Agree	135
2 – Neutral	43
1 – Disagree	6
0 – Strongly disagree	4



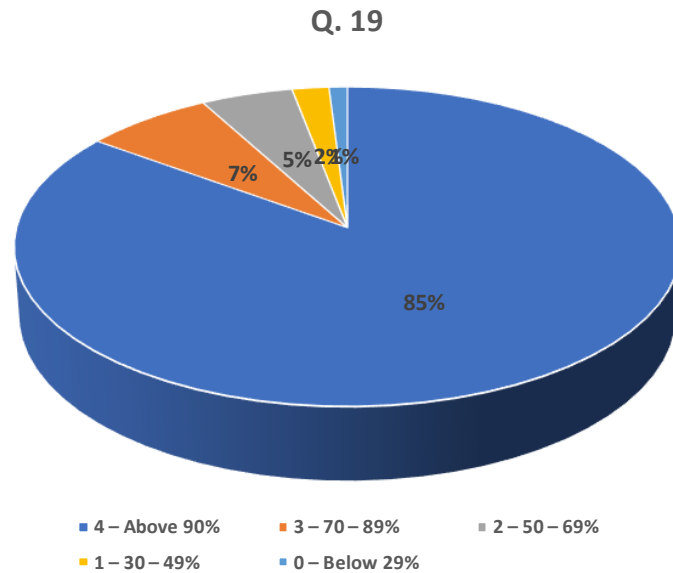
**18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.**

Question No. 18	
Options	No. of students responds
4 – To a great extent	367
3 – Moderate	121
2 – Some what	40
1 – Very little	29
0 – Not at all	17



**19. What percentage of teachers use ICT tools such as PPT, LCD projector, Multimedia, etc. while teaching.**

Question No. 19	
Options	No. of students responds
4 – Above 90%	488
3 – 70 – 89%	40
2 – 50 – 69%	29
1 – 30 – 49%	12
0 – Below 29%	5



**20. The overall quality of teaching-learning process in your institute is very good.**

Question No. 20	
Options	No. of students responds
4 – Strongly agree	453
3 – Agree	63
2 – Neutral	40
1 – Disagree	17
0 – Strongly disagree	1

